CONTRACT for the provision of publicly available electronic communication services

between UPC Česká republika, s.r.o., (hereinafter referred to as the "PROVIDER") Závišova 5, 140 00 Praha 4, Tax ID: CZ00562262, company ID: 00562262
registered in the Commercial Register kept by the Municipal Court in Prague, section C, insert 187485, bank account: 3983815/0300

Client account number (not a variable symbol) Closed on Order number Operator number Call time Selling place

SOHO

AND THE PARTICIPANT, hereinafter ADDRESS OF THE PLACE OF INSTALLATION:

Title Surname / Company name Name Birth number / Birth date Company ID VAT ID

Street name House number Orientation number Floor Connection point ID number / passport number

Zip code City E-mail Phone number

ORDERED SERVICES: Campaign Sale duration Definite period

UPC Cable TV UPC Wi-Free Assigned telephone number

UPC Telephone Office 365 Other Receiving device

Payment method:

Billing method:

The Participant is obliged to inform the Provider about any change to the information contained in the Contract (especially addresses, telephone number, email and data relevant for payment of service charges, etc.) as a rule in advance, but no later than 7 days after the date of the change. Changes that the Provider will not be aware of in accordance with the Contract cannot and will not be taken into account by the Provider.

For UPC Telephone, the fee after exceeding the free minutes is charged according to the valid pricelist.

The Participant declares that:

The Participant is not obliged to accept a change based on the Participant's proposal to reduce the parameters of the service provided.

The Participant enters into direct debit authorisation in favour of UPC Česká republika s.r.o. bank account, account number 39838150900. The Participant informs the Provider about this fact, including the information about their bank account and limit amount.

In the phonebooks, I agree with the publication of my name, surname, address and phone number

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I do not want my personal data listed in the phonebooks to be used for contacting for marketing purposes

In the phonebooks, I agree with the publication of my name, surname, address and phone number

I do not permit my phone number to be used to distribute UPC business messages

REPRESENTATIVE / ACTING PERSON:

Title Surname Name Birth date Birth number

Permanent residence address (street, house number, orientation number) ID number / passport number Telephone number

Zip code City Reason for representation (notably husband / wife, power of attorney attached to the contract, member of the statutory body) E-mail

The Participant declares that:

a) They have familiarised themselves and agree with the service specifications and the Provider's price list in the version valid at the date of signature of the Contract and published on www.upc.cz, have received these and acknowledge that they are part of the Contract,

b) They have familiarised themselves and agree with the General Terms and Conditions for Provision of Publicly Available Electronic Communications Services/UPC Česká republika, s.r.o. for entrepreneurs (hereinafter referred to as the "Terms") and the General Business Terms and Conditions for the sale of receiving devices of UPC Česká republika, s.r.o., in the version valid at the date of signature of the Contract and published on www.upc.cz, have received these and acknowledge that they are part of the Contract,

c) They have familiarised themselves and agree that the Contract amends and supplements all rights and obligations established by a previously concluded Contract between the Participant and the Provider to the same place of installation.

d) They note that both the Contract and the individual service may be terminated before the expiry of a definite period, with a 30-day notice period running from the day following the day of delivery of the notice. In case of termination of the Contract or individual service before the expiry of a definite period, the Participant will be obliged to pay a contractual fine of CZK 700 for each whole calendar month remaining until the expiry of a definite period;

e) They undertake to pay the contractual penalty according to the pricelist unless they return the rented receiving device on time and in good condition (7.4 and 7.5 Conditions);

f) They have familiarised themselves with the Terms of Use of Audio-visual Services on Demand provided by UPC Česká republika, s.r.o., in the version valid at the date of signature of the Contract and published on www.upc.cz, have received these and acknowledge that they are part of the Contract;

The Contract is concluded for a definite period of 12 months, after which the Contract is automatically renewed for the same period under the same conditions if the Participant does not give written notice to the Provider no later than one month before the expiration of the specified period.

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Version