

CONTRACT for the provision of publicly available electronic communication services

concluded under Act no. 127/2005 Coll. on Electronic Communications, as amended



between **UPC Česká republika, s.r.o.** (hereinafter referred to as the "PROVIDER") Závěšova 5, 140 00 Praha 4, Tax ID: CZ00562262, company ID: 00562262 registered in the Commercial Register kept by the Municipal Court in Prague, section C, insert 187485, bank account: 3983815/0300

Client account number (not a variable symbol)	Closed on	Order number	Operator number	Call time	Selling place SOHO
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AND THE PARTICIPANT, hereinafter ADDRESS OF THE PLACE OF INSTALLATION:

Title	Surname / Company name	Name	Birth number / Birth date	Company ID	VAT ID
Street name	House number	Orientation number	Floor	Connection point no.	ID number / passport number
Zip code	City	E-mail	Phone number		

COMPANY'S SITE / BUSINESS PLACE (if not identical to the address above)		CORRESPONDENCE ADDRESS (if not identical to the address above):		WARNING	
Address (street) / House number / Orientation number		Address (street) / House number / Orientation number		The Participant is obliged to inform the Provider about any change to the information contained in the Contract (especially addresses, telephone number, email and data relevant for payment of service charges, etc.) as a rule in advance, but no later than 7 days after the date of the change. Changes that the Provider will not be aware of in accordance with the Contract cannot and will not be taken into account by the Provider.	
Zip code	City	Zip code	City		
Company installation <input type="checkbox"/>	Installation date	Self-installation <input type="checkbox"/>	Delivery date		

ORDERED SERVICES:

	Campaign	Sale duration	Definite period
UPC Cable TV		months	months
UPC Internet	UPC Wi-Free	months	months
	Assigned telephone number		
UPC Telephone		months	months
Office 365		months	months
Other		months	months
Receiving device		months	months

NOTES:

For UPC Telephone, the fee after exceeding the free minutes is charged according to the valid pricelist.

One-time entry fees:

Other one-time fees:

Standard installation	CZK	Other fees:	CZK
Connection fee	CZK	Other fees:	CZK

Receiving device sales:

Device:	Used	Purchase price CZK	Device:	Used	Purchase price CZK
Device:	Used	Purchase price CZK	Device:	Used	Purchase price CZK

Payment method:

Billing method:

<input type="checkbox"/> SIPO	SIPO connection number	<input type="checkbox"/> Bank transfer	<input type="checkbox"/> Other	<input type="checkbox"/> Electronic billing delivered via e-mail
<input type="checkbox"/> Collection from account*	Account number	Payment interval 1=monthly 3=quarterly	1 3	<input type="checkbox"/> Printed bill
	Limit CZK			

*The Participant enters into direct debit authorization in favour of UPC Česká republika s.r.o.'s bank account, account number 3983815/0300. The Participant informs the Provider about this fact, incl. giving the information about their bank account and limit amount.

In the phonebooks, I agree with the publication of my name, surname, address and phone number	<input type="checkbox"/>	E-mail address	<input type="checkbox"/>	and company address (if not identical to the installation address)	<input type="checkbox"/>
I do not want my personal data listed in the phonebooks to be used for contacting for marketing purposes	<input type="checkbox"/>				
I do not permit my phone number to be used to distribute UPC business messages	<input type="checkbox"/>	I do not permit my e-mail address to be used to distribute UPC business messages	<input type="checkbox"/>		

REPRESENTATIVE / ACTING PERSON:

Title	Surname	Name	Birth date	Birth number
Permanent residence address (street, house number, orientation number)			ID number / passport number	Telephone number
Zip code	City	Reason for representation (notably husband / wife, power of attorney attached to the contract, member of the statutory body)		E-mail

The Participant declares that:

- a) They have familiarised themselves and agree with the service specifications and the Provider's pricelist in the version valid at the date of signature of the Contract and published on www.upc.cz, have received these and acknowledge that they are part of the Contract;
- b) they have familiarised themselves and agree with the General Terms and Conditions for Provision of Publicly Available Electronic Communications Services UPC Česká republika, s.r.o. for entrepreneurs (hereinafter referred to as the "Terms") and the General Business Terms and Conditions for the sale of receiving devices of UPC Česká republika, s.r.o., in the version valid at the date of signature of the Contract and published on www.upc.cz, have received these and acknowledge that they are part of the Contract;
- c) they have familiarised themselves and agree that this Contract amends and supplements all rights and obligations established by a previously concluded Contract between the Participant and the Provider to the same place of installation;
- d) they note that both the Contract and the individual service may be terminated before the expiry of a definite period, with a 30-day notice period running from the day following the day of delivery of the notice. In case of termination of the Contract or individual service before the expiry of a definite period, the Participant will be obliged to pay a contractual fine of CZK 700 for each whole calendar month remaining until the expiry of a definite period;
- e) they undertake to pay the contractual penalty according to the pricelist unless they return the rented receiving device on time and in good condition (7.4 and 7.5 Conditions);
- f) in the event that the Participant uses the on-demand audio-visual media services (e.g. MyPrime, TV Archive) under this Contract, they have familiarised themselves with and agree with the Terms of Use of Audio-visual Services on Demand provided by UPC Česká republika, s.r.o., in the version valid at the date of signature of the Contract and published on www.upc.cz, have received these and acknowledge that they are part of the Contract;
- g) if they draw a discount, they have familiarised themselves with the conditions of its provision according to Art. 5.4. Terms and Conditions;
- h) in the event that the Participant uses the UPC Wi-Free service under this Contract, they have familiarised themselves with and agree with the UPC Wi-Free Terms of Use of UPC Česká republika, s.r.o., in the version valid at the date of signature of the Contract and published on www.upc.cz, have received these and acknowledge that they are part of the Contract;
- i) they note that, if their cable TV program under this Contract contains programs that could jeopardize the physical, psychological or moral development of children and adolescents, they are also provided with an additional technical device that enables restricted access for children and adolescents to such programs;
- j) they acknowledge that the Provider is not obliged to accept a change based on the Participant's proposal to reduce the parameters of the service provided.

The Contract is concluded for a definite period of 12 months, after which the Contract is automatically renewed for the same period under the same conditions if the Participant does not give written notice to the Provider no later than one month before the expiration of the specified period.

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Marián Holy
B2B Director CZ & SK
UPC Česká republika, s.r.o.

Personal data of the client according to OP or passport verified by
Representative of the PROVIDER, number and signature

Signature of the PARTICIPANT