

Corporate telephony solution price list

Description	Price excl. VAT
One- time installation fee for standard installation ¹⁾ of standard UPC Business corporate telephone solution delivery. The installation fee includes: <ol style="list-style-type: none"> Numbers: establishment of new numbers; pre-filling of forms for porting of the customer's numbers to UPC Business; registration of numbers and telephones into PBX; setup of rules for numbers for incoming and outgoing calls in PBX Telephones: Initial Basic telephone setup; delivery of telephones to the customer's main location; shipping of telephones to the customer's additional locations; demonstrative setup of first 5 UPC telephones PBX: PBX establishment; PBX connection to SIP trunk; Initial Basic PBX setup²⁾ including registration of numbers into PBX, setup of rules for numbers for incoming and outgoing calls in PBX; web portal for PBX management SIP trunk: setup, installation Reporting: basic reporting incl. CDR; reporting setup Call recording: recording setup; record storage 10 GB in UPC Cloud on UPC Business backbone network Functionality testing of the entire solution Customer training: training of customer's administrator in PBX management in the web portal and in telephone setup; user training in telephone operation 	4 990 CZK + 190 CZK / telephone
Porting of customer's existing number to UPC	450 CZK / number
Porting of customer's existing number blocks to UPC	1 270 CZK / block of numbers
Record storage capacity expansion	49 CZK / 10 GB / month
PBX setup above Initial Basic PBX setup (settings)	1 990 CZK / h + 10 CZK / km ⁴⁾
UPC Business telephone setup ³⁾	
Customization of standard reports to the customer's needs (development)	
Uploading of contact lists into IP telephones (settings)	
Integration of PBX with Outlook and CRM (development)	
Connection of customer's own devices: telephones, PBX, porters, bells, faxes etc.	
Work of UPC Business specialist above defined standard (project solution)	
LAN network documentation processing for the UPC Business customer	
Configuration of LAN network of the UPC Business customer	
Preparation of location for UPC Business phone installation, e.g. cables, casting, socket installation etc.	
Special 24-port voice Cisco switch with installation that does not require LAN configuration of the customer's network	9 990 CZK

¹⁾ Standard installation presumes that the customer

- provides the documentation of their LAN network, into which the UPC Business solution will be implemented
- ensures the cooperation of their LAN/PBX administrator that will conduct the configuration change to the customer's LAN network to connect UPC Business PBX
- provides a functional and marked LAN socket and a functional EL socket (in case of a telephone without POE power supply) within 1m of the installed telephone

²⁾ Basic PBX setting is defined by XLS forms

³⁾ Telephone setup means connecting LAN cables into telephones supplied by UPC, eventually connecting customer's own phones and devices

⁴⁾ Most of the settings can be done by the customers with the help of a guide or by the UPC Business specialist remotely without the need of a trip to the customer. Km are charged in case of a necessity to make a trip to the customer